

# Quintonia - Privacy Policy

Quintonia virtual worlds and this website are all part of Punya, a company registered and trading in the UK by Andrew Heritage, Trading as Punya, 63 Ashley Hill, Bristol BS7 9EA

This privacy policy sets out how Punya, acting on behalf of all aspects of Quintonia, including but not limited to virtual worlds, online chat & video conferencing, uses and protects any information that you give. The words 'we' 'us' and 'our' in this policy refers to Punya (<https://punya.co.uk>)

We are committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this any of the services provided through Quintonia, then you can be assured that it will only be used in accordance with this privacy statement. We may change this policy at any time by updating this page. You should check this page from time to time to ensure that you are happy with any changes.

This current policy is effective from 23 November 2020

## What we collect

We may collect some or all of the following information:

A name that you wish to be identified with (this should be your legal name if it is associated with any payments to us.)

Other name(s) that you may use to identify yourself such as an avatar name.

Your contact information including email address and phone number.

Your demographic information such as postcode, city, location, preferences and interests,

Other information about you relevant to customer surveys and/or offers.

## What we do with the information we gather

We use this information to understand your needs and provide you with a better service, and in particular for the following reasons:

Internal record keeping.

Meeting legal requirements of hosting social virtual worlds.

We may use the information in anonymized form to improve our products and services.

We may periodically send promotional emails about new locations, events, special offers or other information which we think you may find interesting using the email address which you have provided. From time to time, we may also use your information to contact you for market research purposes. We may contact you by email or online. We may use the information to customize the Quintonia according to your interests. You have full control over the emails and notifications you receive from us.

We will not publicly identify any information given by you to us unless you have given us permission to do so.

# Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online. Any person given administration access within Quintonia is bound by UK data protection laws and also follows all our standards, ethical principles and understands and is committed to our ethos.

## Locations beyond Quintonia

Quintonia supports the hypergrid and we may have in world links to places outside of the Quintonia regions that we feel may interest to you. However, once if you use these links you should note that we do not have any control over those other locations. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such locations and such locations are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the location in question.

## Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

You can choose how much of your avatar profile you wish to fill in.

If you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by altering your email preferences on the admin web site or emailing us at [info@quintonia.net](mailto:info@quintonia.net)

Always be wary of who you give real world information. Remember anyone can be anyone as an avatar.

We will not sell, distribute or lease your personal information to third parties unless are required by law to do so.

You may request details of personal information which we hold about you If you would like a copy of the information held on you please email us at [info@quintonia.net](mailto:info@quintonia.net)

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible. We will promptly correct any information found to be incorrect.